

centrica



“I wanted a best in class solution and Petrodigital delivered it – tailored to the specific needs of my business.”

Ron Taylor
Project Engineer, Centrica

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The Challenge

Centrica is an energy company that operates in a global and highly competitive commodity market. Communicating effectively across the world with a range of stakeholders and contractors is the key to the delivery of successful projects, but there was no central control and so consistency and security were key issues.

Being familiar with the Petrodigital interface, it seemed like a great solution, but could it be adapted for Centrica's specific needs?

- store historical data for future analysis
- large numbers of users to be trained quickly
- audit trail of comms across multiple parties
- change/version control
- compatible with other internal systems and processes
- adaptable to keep pace with business change

Centrica had seen the benefits that Petrodigital's interface had delivered at other companies and wanted a flexible partnership with fast delivery of benefits.

The Solution

Petrodigital quickly immersed themselves in Centrica's operating processes and communication procedures. Having understood the business requirements, they

were able to adapt the interface to meet Centrica's specific needs and design a bespoke solution within 12 weeks.

Ron Taylor

"I was involved in the initial user testing and the system is really easy to use and very intuitive. My whole team were trained in a couple of hours and they tell me that using the new interface is so much quicker than before and enables them to easily produce powerful analysis."

Summary

Managing multi-national, large scale projects is not easy. The demands are ever more complex; working to budgets and timescales is inevitably challenging, so being able to share the right information quickly with a wide number of stakeholders in different locations and in different businesses is crucial for success. Companies are looking for simple, cost efficient communications solutions that fit their specific requirements and Petrodigital's interface system is fast becoming the industry standard.